



INTEGRATED SOLUTION FOR MOTOTRBO™

DISPATCH COMMUNICATION SOLUTION  
**FOR HEALTHCARE**



**Is it always clear where security officers are located during an emergency?**

**Do dispatchers and staff have trouble reaching one another and other agencies during emergencies?**

**Do your dispatchers know an inbound ambulance's location and its ETA?**

A FEW OF OUR CLIENTS



University of  
Colorado Hospital  
UNIVERSITY OF COLORADO HEALTH



**NorthShore**  
University HealthSystem



**NORTHSHORE**  
HOSPITAL

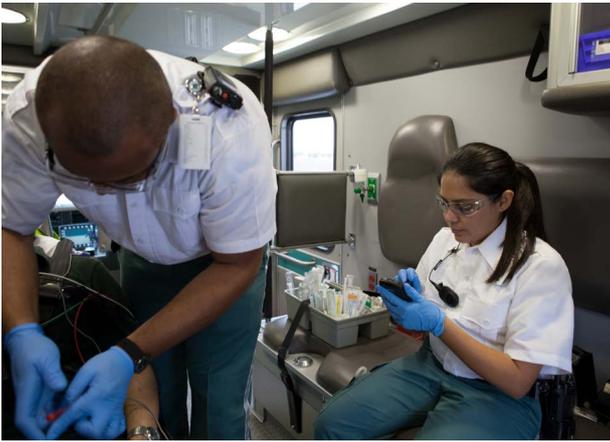


SmartPTT PLUS is a Motorola sold and supported software application for integrated voice & data dispatching for any size Motorola MOTOTRBO system.

SmartPTT ensures reliable voice & data communications in hospitals and increases the safety of security officers and hospital staff.

## EFFICIENT COMMUNICATIONS

Communications across different systems and devices

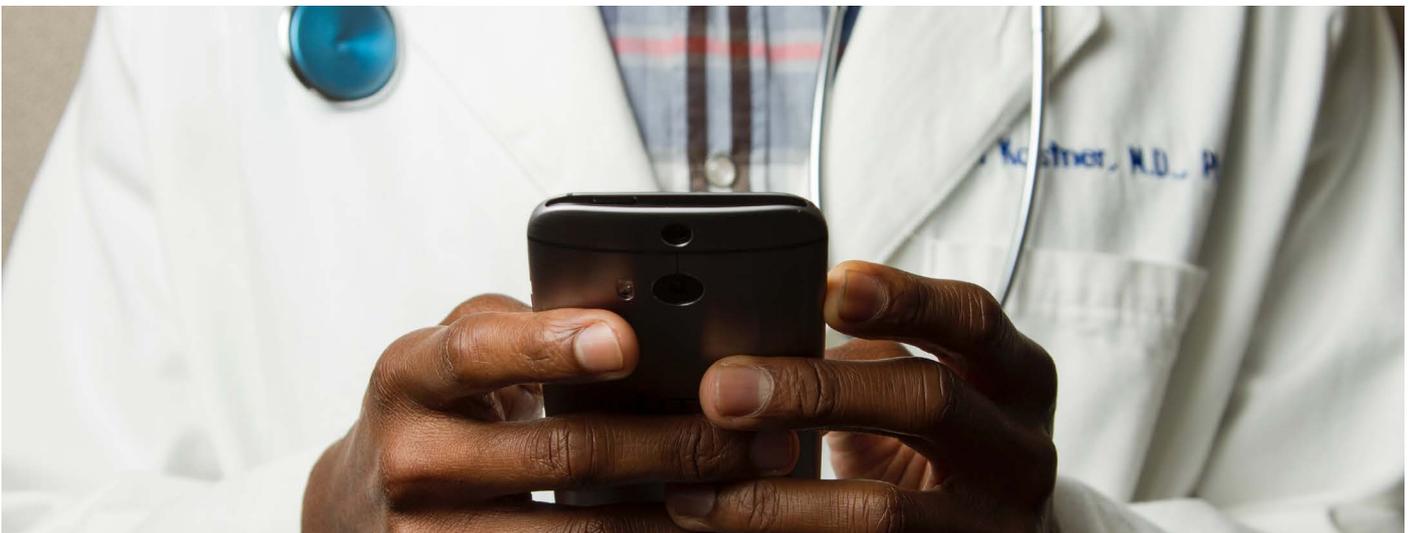


Whether needing to talk to all radios, a group of radios, or an individual radio, SmartPTT provides dispatchers efficient communications.

Regardless if using a MOTOTRBO radio, a Motorola Wave device, or a telephone, SmartPTT supports communications across devices. A manager can easily use their phone to call the facility and speak directly to a radio to find out critical information.

With SmartPTT, a dispatcher can create automated voice and text alerts to send to any radio or group of radios during an emergency so your staff can stay focused on responding.

## DISPATCHERS, SECURITY OFFICERS, FACILITIES, MANAGEMENT & MEDICAL STAFF KEEPING EVERYONE CONNECTED



Seamless communications between hospital staff anytime during emergency situations is critically important. With **SmartPTT Mobile\*** you can connect medical staff to your hospital communication network without purchasing expensive equipment for them. They only need to install the SmartPTT Mobile app on their smartphones.

SmartPTT Mobile allows staff to connect with colleagues on the MOTOTRBO system or another mobile app from virtually anywhere in the world using a tablet or a smartphone.

For example, if a radio user needs to get in touch with a chief medical officer or other medical staff that are usually unavailable by radio, the radio user can call that person through the radio system using the mobile application\*\*.

When out of the radio coverage area or off-duty without a radio, a security officer with a mobile app on his or her smartphone can still access the MOTOTRBO radio system and communicate with the SmartPTT dispatcher(s) and MOTOTRBO radio subscribers.

\*Available in SmartPTT Enterprise since May 2020

\*\*Requires mobile app to run on the device

# INTEROPERABILITY

Talk to Public Safety radios through your MOTOTRBO™ radio system



When an incident occurs and law enforcement comes on-site, it is important for hospital security and administrators to have radio communications with them. SmartPTT supports donor radios such as P25, so the dispatcher can “patch” the hospital’s MOTOTRBO radio system to the law enforcement’s P25 radio system.

Patching with a public safety P25 radio (e.g. ambulance or firefighters) during an emergency is extremely helpful to assess a situation, coordinate the appropriate staff, and respond to an emergency.

If a hospital uses an analog radio system, SmartPTT provides a seamless transition to a digital system. Due to SmartPTT’s ability to connect base stations in analog operating mode to the radioserver, analog and digital radios can work simultaneously in one system. Thus, hospitals can avoid large capital expenditures on by replacing radio equipments over time as budget allows.

# EMPLOYEE SAFETY

Reduce response time and improve response accuracy



If a hospital security officer has an emergency, the orange button, Man Down, or Lone Worker capabilities can be used to notify the dispatcher that the employee is in distress.

Supplementing this with indoor or outdoor location positioning, lets the dispatcher quickly identify the employee’s location to reduce response times.

Remote listening and video streaming from Avigilon IP cameras enable the SmartPTT dispatcher to gain situational awareness to respond more accurately to the emergency.

# WORK EFFICIENCY

Increase speed and accountability for maintenance and discharge services



Voice dispatching and job ticketing can be used for more efficient and fast patient discharge services.

Job ticketing helps ensure maintenance tasks are completed and in a timely manner. This prevents tasks from “slipping through the cracks”.

SmartPTT’s event log and voice log provide employee accountability. The logs provide information like how long a job ticket took to complete, who said what and when, etc.



[www.smartptt.com](http://www.smartptt.com)

[www.elcomplus.com](http://www.elcomplus.com)



Two-way radio systems integrator and software developer



Motorola professional radio application partner

**25**  
25 years  
in the market

**250**  
More than 250  
qualified employees

**80**  
Customers in over 80  
countries worldwide



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