

MOTOTRBO, SmartPTT & DYNWORK

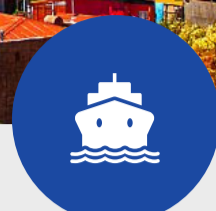
move Chilean firefighters to digital



"Greater Valparaíso" is the third largest metropolitan area in the country



Chile's second most populated administrative region



One of the South Pacific's most important seaports

IMPLEMENTED PROJECT



FIRE DEPARTMENT OF VALPARAÍSO (Valparaíso Region, Chile)

The department includes **16 companies**:

11

in the city

5

in the mountains and in such strategic areas as Laguna Verde

at least

800

active firefighters



additional personnel like drivers, maintenance and communications operators



SYSTEM DESCRIPTION

Control Stations of Motorola MOTOTRBO DGM5500 model in hybrid configuration

4

ECM - DynWork

SmartPTT Enterprise



3

dispatchers

The entire department is directly or indirectly involved with the SmartPTT and MOTOTRBO technologies from the operators to the firefighters volunteers



PROJECT PARTNER



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HOW THEY BENEFIT

Operation in analog and digital channels gives an opportunity for a slow migration from analog to digital in the future

Centralized and unified communications between different technologies (Data, VoIP, Mobile, Satellite, VHF)

Complete real time traceability and history events, including data and audio

The use of **multiple selection** allows dispatching from different control stations simultaneously.

The dispatchers are able to connect different teams and eliminate the lack of communications which was the main issue in fire department before.

Voice notifications have different audible tones, specific for each emergency situation classified in the country, which allows rising the emergency management on the higher level

Convenient radio fleet management due to GPS Tracking, geofencing, customizable rules and alerts, including speed, stops and routes control

Simplicity of handling the dispatch panel makes the operators' work faster, more efficient and takes a very little time to get accustomed to

Improved response times and increased firefighters' safety in an emergency

Greater efficiency in management of the whole department due to well-organized communications and tasks distribution, as well as incident analysis and prevention opportunities that help improve the organizational processes



NOT JUST A SOFTWARE, BUT SAFETY AND EFFICIENCY OF YOUR COMPANY

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