



Dispatch Communication Solution  
**FOR CASINOS**

**BET ON A SAFE AND  
SECURE ENVIRONMENT**

HOW TO INCREASE  
STAFF SAFETY?

HOW TO  
MAXIMIZE GUEST  
SATISFACTION?

HOW TO PROVIDE  
SEAMLESS  
COMMUNICATIONS?

# WHY ARE RADIO COMMUNICATIONS OF HIGH IMPORTANCE FOR CASINOS?

## EFFICIENT COMMUNICATIONS

With so many different departments in a casino (e.g. security, surveillance, slots, housekeeping, etc) it is critical for dispatchers to have an easy to use interface. The custom console tool enables dispatchers to layout the user interface to clearly identify different talkgroups and who is talking. Additionally, whether using a radio, a telephone, or a smartphone SmartPTT can provide seamless communications.

## SMARTPTT CORE CAPABILITIES



VOICE  
DISPATCH



EMERGENCY  
MANAGEMENT



TELEMETRY



RULES  
AND ALERTS



RADIO FLEET  
ADMINISTRATION



CUSTOM  
CONSOLE



EVENT  
LOGGING



JOB  
TICKETING



TEXT  
MESSAGES

# STAFF SAFETY

Casinos provide a fun place of entertainment, but disturbances occur that could threaten the safety of staff like security officers and housekeepers. When a radio user has an emergency it is critical to know who is in trouble along with their location, so responders can respond quickly. Using the radio's emergency button or mandown license, dispatch can be notified immediately of staff in distress. With outdoor GPS or indoor beacons the radio can also report to dispatch the location of the staff.

SmartPTT also offers an integration with Avigilon video management, so dispatchers can gain situational awareness of what the emergency entails (e.g. assault, medical, etc.).

## SMARTPTT OPTIONAL CAPABILITIES



VOICE  
RECORDING



GPS  
LOCATION



INDOOR  
LOCATION



RADIO NETWORK  
BRIDGING



IP CAMERA  
SUPPORT



WEB  
CLIENT



NETWORK  
MONITORING



DIRECT IP  
CONNECTION



TELEPHONE  
INTERCONNECT

# GUEST SATISFACTION

When a guest needs assistance, that help should come quickly and accurately. Dispatchers can assign the task to the appropriate group or radio via voice dispatch or job ticketing. Job ticketing ensures there is no miscommunication as to what is needed and the dispatcher can monitor the status of the job ticket to make sure it does not "slip through the cracks". If there is a disturbance, security can be quickly notified to ensure it does not cause issues for other guests.

**2009**

Year SmartPTT  
was 1st released

**90**

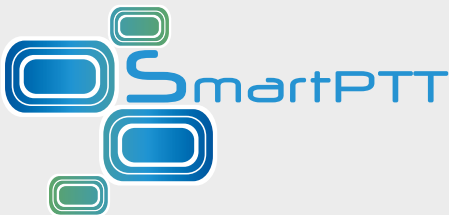
Customers  
in over 90  
countries  
worldwide

**250**

More than  
250 dealers  
around the world

**2000**

More than  
2000 customers



## THE SMART CHOICE FOR YOUR FUTURE

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