

A photograph of three healthcare professionals in a hospital setting. One is a doctor in a white coat, and two are nurses in blue scrubs. They are gathered around a patient lying on a gurney, appearing to be providing medical attention. The background shows a bright, modern hospital corridor with large windows.

Dispatch Communication Solution for
HEALTHCARE

**ENSURE A SAFE AND EFFICIENT
HOSPITAL ENVIRONMENT**

How much time does it take staff to respond when an emergency occurs?

Does security have appropriate resources to make clinical staff feel safe in the workplace?

Are ambulance location, speed, and ETA clearly tracked in real time during emergencies?

SmartPTT is a voice dispatching software and data application designed to provide users with control over their MOTOTRBO radio system's voice and data capabilities thereby increasing the safety of security officers and hospital staff, and creating a helpful environment and enhancing communication and work efficiencies.

EFFICIENT COMMUNICATIONS across different systems and devices

Whether needing to talk to all radios, a group of radios or an individual radio, SmartPTT provides dispatchers efficient communications.

Regardless if using a MOTOTRBO radio, a Motorola Wave device, or a telephone, SmartPTT supports communications across devices. A manager can easily use their phone to call the

facility and speak directly to a radio to find out critical information. With SmartPTT, a dispatcher can create automated voice and text alerts to send to any radio or group of radios during an emergency so your staff can stay focused on responding



SmartPTT enables dispatchers to talk to different radios, talkgroups, smartphones, and radio systems. The custom console tool enables dispatchers to layout the user interface to clearly identify different talkgroups or radio systems and who is talking. Whether using a radio, a telephone, or a smartphone, SmartPTT will provide seamless communications.

SAFE ECOSYSTEM

Connecting dispatchers, security officers, management, and medical staff

Seamless communications between hospital staff anytime during emergency situations is critically important. With the **SmartPTT Mobile*** application you can connect medical staff to your hospital communication network without purchasing expensive equipment for them. They only need to install the SmartPTT Mobile app on their smartphones.

SmartPTT Mobile allows staff to connect with colleagues on the MOTOTRBO system from anywhere using a tablet or a smartphone. Thanks to emergency alarms and calls available in SmartPTT Mobile the dispatcher always knows if there is an emergency. Emergency calls are prioritized over regular ones thus allowing to effectively manage responses to the emergency.

When out of the radio coverage area or off duty without a radio, a security officer with a mobile app on his or her smartphone can still access the MOTOTRBO radio system and communicate with the SmartPTT dispatcher(s) and MOTOTRBO radio subscribers.



*Available in SmartPTT Enterprise

SMARTPTT CORE CAPABILITIES



VOICE
DISPATCH



EMERGENCY
MANAGEMENT



TELEMETRY



RULES
AND ALERTS



FLEET
ADMINISTRATION



CUSTOM
CONSOLE



EVENT
LOGGING



JOB
TICKETING



TEXT
MESSAGES



INTEROPERABILITY With Public Safety Agencies

When an incident occurs and law enforcement comes on-site, it is important for hospital security and administrators to have radio communications with them. SmartPTT supports donor radios such as P25, so the dispatcher can “patch” the hospital’s MOTOTRBO radio system to the law enforcement’s P25 radio system.

Patching with a public safety P25 radio (e.g. ambulance or firefighters) during an emergency is extremely helpful to assess a situation, coordinate the appropriate staff, and respond to an emergency.

If a hospital uses an analog radio system, SmartPTT provides a seamless transition to a digital system. Due to SmartPTT’s ability

to connect base stations in analog operating mode to the radioserver, analog and digital radios can work simultaneously in one system. Thus, hospitals can avoid large capital expenditures by replacing radio equipment over time as their budget allows.

SMARTPTT OPTIONAL CAPABILITIES



VOICE RECORDING



GPS LOCATION



INDOOR LOCATION



RADIO NETWORK BRIDGING



IP CAMERA SUPPORT



WEB CLIENT



NETWORK MONITORING



DIRECT IP CONNECTION



TELEPHONE INTERCONNECT



EMPLOYEE SAFETY

through reduced emergency response times

If a hospital security officer has an emergency, the orange button, Man Down, or Lone Worker capabilities can be used to notify the dispatcher that the employee is in distress.

Supplementing this with indoor or outdoor location positioning, lets the dispatcher quickly identify the employee's location to reduce response times.

Remote listening and video streaming from Avigilon IP cameras enable the SmartPTT dispatcher to gain situational awareness to respond more accurately to the emergency.

PERSONNEL SAFETY FEATURES



INDOOR
LOCATION



GPS
LOCATION



LONE
WORKER



GEOFENCING



AVIGILON
SUPPORT



MAN DOWN



REMOTE
LISTENING

WORK EFFICIENCY

with optimal speed and quality of service provision

Voice dispatching and job ticketing can be used to make patient dispatch services faster and more efficient.

Job ticketing helps ensure maintenance tasks are completed and in a timely manner. This prevents tasks from “slipping through the cracks”.

SmartPTT’s event log and voice log provide employee accountability. The logs provide information like how long a job ticket took to complete, who said what and when, etc.



2009

Year SmartPTT was 1st released

90

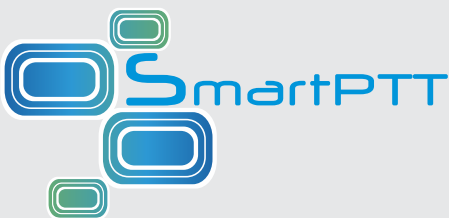
Customers in over 90 countries worldwide

250

More than 250 dealers around the world

2000

More than 2000 customers



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Elcomplus, Inc.
290 NW 165th St, Ste P-800A, 3rd Flr
Miami, FL, 33169, USA
sales@smartptt.com
+1-786-362-5525



Motorola professional radio application partner

www.smartptt.com



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