



Integrated dispatch solution for MOTOTRBO™

SmartPTT



## SmartPTT's Telephone Interconnect

The SmartPTT's Telephone Interconnect (aka phone patch) option enables radio users to make and receive telephone calls from their Motorola MOTOTRBO radios.

### FUNCTIONALITY —

- Radio-to-Phone Connectivity
- Interface with IP Telephone System
- Flexible Routing Options
- Telephone Operations from Console
- Seamless Dispatcher Control

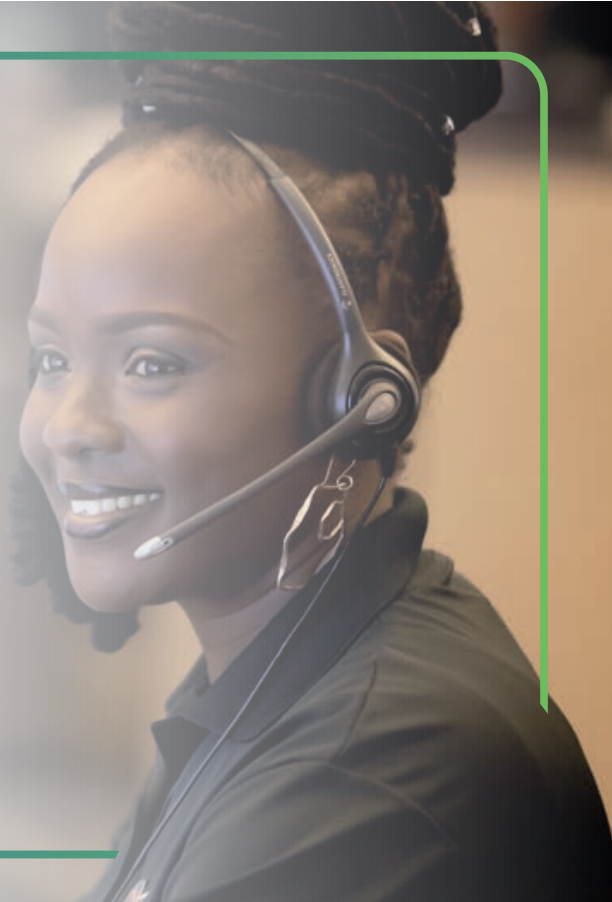
## Direct Phone Access for Emergency Calls

If a radio user needs to call for emergency services or to contact a supervisor via telephone, they can do so directly from their radio. Perhaps, after hours, when there is no dispatcher on duty, security officers may need to take incoming calls.

The Telephone Interconnect in SmartPTT interfaces to an IP telephone system using the SIP Trunk protocol. The IP PBX can be configured to forward calls to the radio system in a variety of ways. If a phone caller calls a specific number, the IP PBX can forward that directly to a talkgroup or radio user. The phone caller can be prompted to enter an "extension", which can then translate to a specific talkgroup or radio ID.

Dispatchers can also make and receive telephone calls from the dispatch console\*, or the dispatcher can make calls for radio users and make the connection for the radio. The telephone interconnect option in the dispatch client enables the dispatcher to call a telephone from a contact list, dial keypad, or from an icon in the Custom Console.

\* The Telephone Interconnect option does not provide call handling. It allows for a call to come into the dispatcher and for outgoing calls from the dispatcher. The dispatcher cannot put calls on hold, forward calls, etc.



2009

Year SmartPTT  
was 1st released

90

Customers  
in over 90  
countries  
worldwide

250

More than  
250 dealers  
around the world

2000

More than  
2000 customers



## THE SMART CHOICE FOR YOUR FUTURE

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